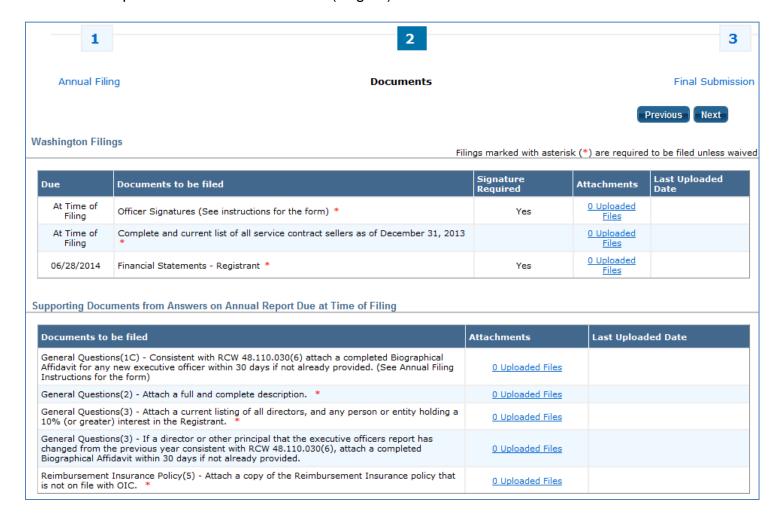
How to upload documents for your OIC Service Contract Provider Annual Report

Here is a sample of the Documents screen (Page 2):



There are certain documents that every Registrant must file. We show those in the upper area titled "Washington Filings". The *Due* column shows when the document must be filed.



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Depending on your circumstances, there may be other documents that you must file. Those appear in the lower area under "Supporting Documents". You must file these required documents at the same time as the Annual Report.



To upload a document, click in the link in the *Attachments* column on the document's row.



The screen changes to the Upload screen. Notice that the name of the document that you selected shows in large text on the screen. That is your reminder of which document you are working on.

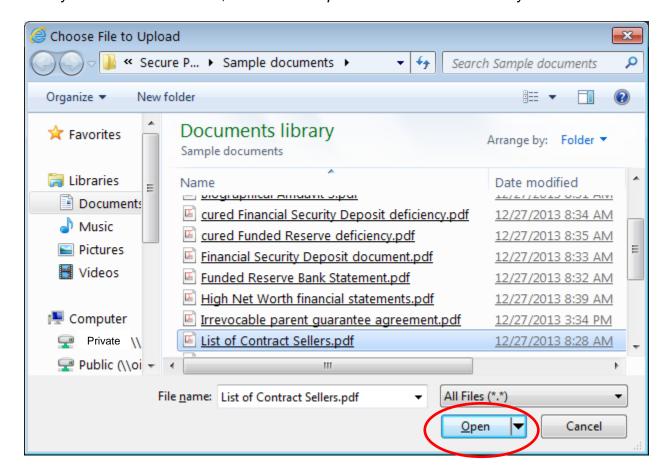
If you're on the correct document, click the Browse button.

If you need to cancel, click the *Return to Filing* button.



After you click *Browse*, a window will pop up and allow you to choose which file you want to upload. The file must exist somewhere that you have access to on your system. If you need help finding the document, please contact your company's computer support personnel.

After you find the correct file, click on the *Open* button. That tells our system where to find the file.





It's important to ensure that you select the correct document.

Once you upload it, it becomes part of the OIC records.

The screen will now have the path and file name of your file showing in the box next to the Browse button.

If you're not sure that you have the correct file, either *Browse* again or click the *Return to Filing* button to cancel without uploading.

When you're sure you have the correct file. Click the Upload button.



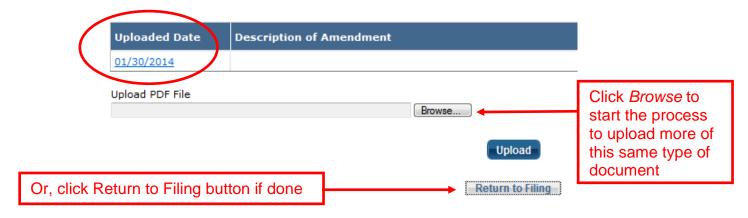
The system will show a message indicating that it is uploading your file. If you get an error message, please consult with your company's computer security or support personnel to help you ensure that you have the rights to access and upload your file.



When the document is uploaded, the area that previously said, "No documents have been filed yet" now shows the date your document was uploaded.

If there is more than one document of this same type to upload, click *Browse* again and upload more documents of the same type.

If you have no more of that type of document to upload, click the *Return to Filing* button.



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When you return to the Documents page, you will see that the screen has changed to show the uploaded file and the date of the upload.

Washington Filings

Filings marked with asterisk (*) are required to be filed unless waived

Due	Documents to be filed	Signature Required	Attachments	Last Uploaded Date
At Time of Filing	Officer Signatures (See instructions for the form) *	Yes	<u>0 Uploaded</u>	
At Time of Filing	Complete and current list of all service contract sellers as of December 31, 2013	(1 Uploaded <u>Files</u>	01/30/2014
06/28/2014	Financial Statements - Registrant *	Yes	<u>o Uploaded</u> <u>Files</u>	

Continue with this process until you have uploaded all required documents, in the proper category.

It's important that you upload only the document that the system indicates.

This means: DON'T upload different documents into the same category.

Next up: Final Submission